What does your

learner...?

Hear?

Think and Feel?

Say and Do?

See?

Pain Points?

Gain Points?

(

They hear we are here for you.

)

I wish this were a face-to-face class.

The students hear this will end soon, but when?

(

)

(

Think this is a waste of money doing online.

Feeling isolated from everyone and the school.

(

)

)

They see a list of due dates and are overwhelmed.

(

(

That is the issue, they do not see other students or faculty.

)

(

I wish this were a face-to-face class.

)

(

Can you call me to discuss my issue?

)

)

(

Once a week Bongo online class seems to be a positive connection.

(

Using Discussion Boards more often.

)

(

Lack of enthusiasm for the course.

)

(

)

Learning from home is lonely and hard.