

What does your

learner...?

Hear?

Think and Feel?

Say and Do?

See?

Pain Points?

Gain Points?

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They hear we are here for you.

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I wish this were a face-to-face class.

The students hear this will end soon, but when?

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Think this is a waste of money doing online.

Feeling isolated from everyone and the school.

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They see a list of due dates and are overwhelmed.

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That is the issue, they do not see other students or faculty.

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I wish this were a face-to-face class.

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Can you call me to discuss my issue?

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Once a week Bongo online class seems to be a positive connection.

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Using Discussion Boards more often.

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Lack of enthusiasm for the course.

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Learning from home is lonely and hard.