



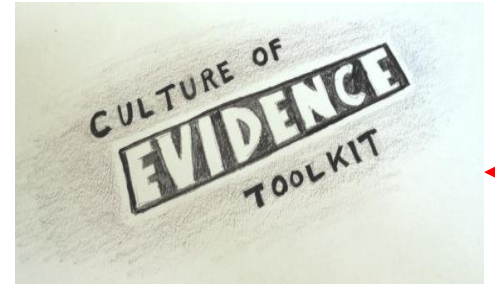
Try honestly to see things from other person's point of view



A cushion neither agrees or disagrees – it acknowledges the other person's point of view



Bridge to our opinion – avoid "but" and "however"



Support our opinion with evidence



Avoid arguments



Saves time



Open lines of communication and productive meetings

