# Student Empathy Map

#### Here is some of the feedback I've heard from my students:

## Think & Feel

Graduate and find a career in this field Not waste the time and money spent to get here

## Hear

Some don't care about high grades just about passing

Which professors are easier to deal with



### See

Domestic students have it easier

Can't see anyone, meet new students online

## Say & Do

Low attendance in class but good grades, learning independently

Time zone difference, joining in middle of night

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### Pain

Too many assignments, not enough time to complete

Kids at home, working at home

## Gain

Want to be in class not online Want to put more time into classwork

Building many skills in classes