

They feel like some instructors are giving more flexibility and others are not (due to the ongoing pandemic)

Fear of not being able to complete the course at the same pace as their peers

Frustrated w the requirements for tech. And the different platforms that instructors use (brightspace computer requirements, etc.)

Unable to build community/friendship/relationship

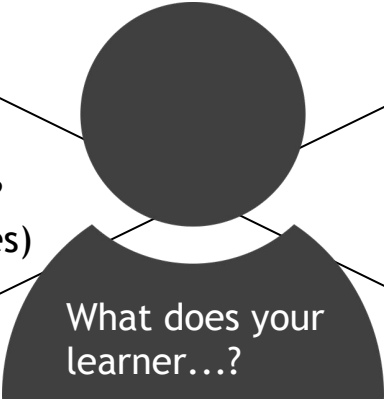
### Think and Feel? (preoccupations)

### Hear? (influences)

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### See? (environment)

They cannot see enough participation from their peers and therefore decide to take a similar approach.



What does your learner...?

### Say and Do? (behaviour)

They say they are doing ok in a self-paced course and are able to manage but towards the end of the course they come back and are nowhere near completion of requirements.

Lack of participation in group activities which is why it's hard as an instructor to build community.

### Pain Points?

Students aren't able to have good discussions with peers due to the course being online. Basically building community is challenging.

Tech issues: Different system setups and configurations required.

### Gain Points?

Students really enjoying flexibility of remote (co-op, other part-time jobs, etc.)

Availability of content in a variety of formats which helps our diverse learners learn at their own pace.