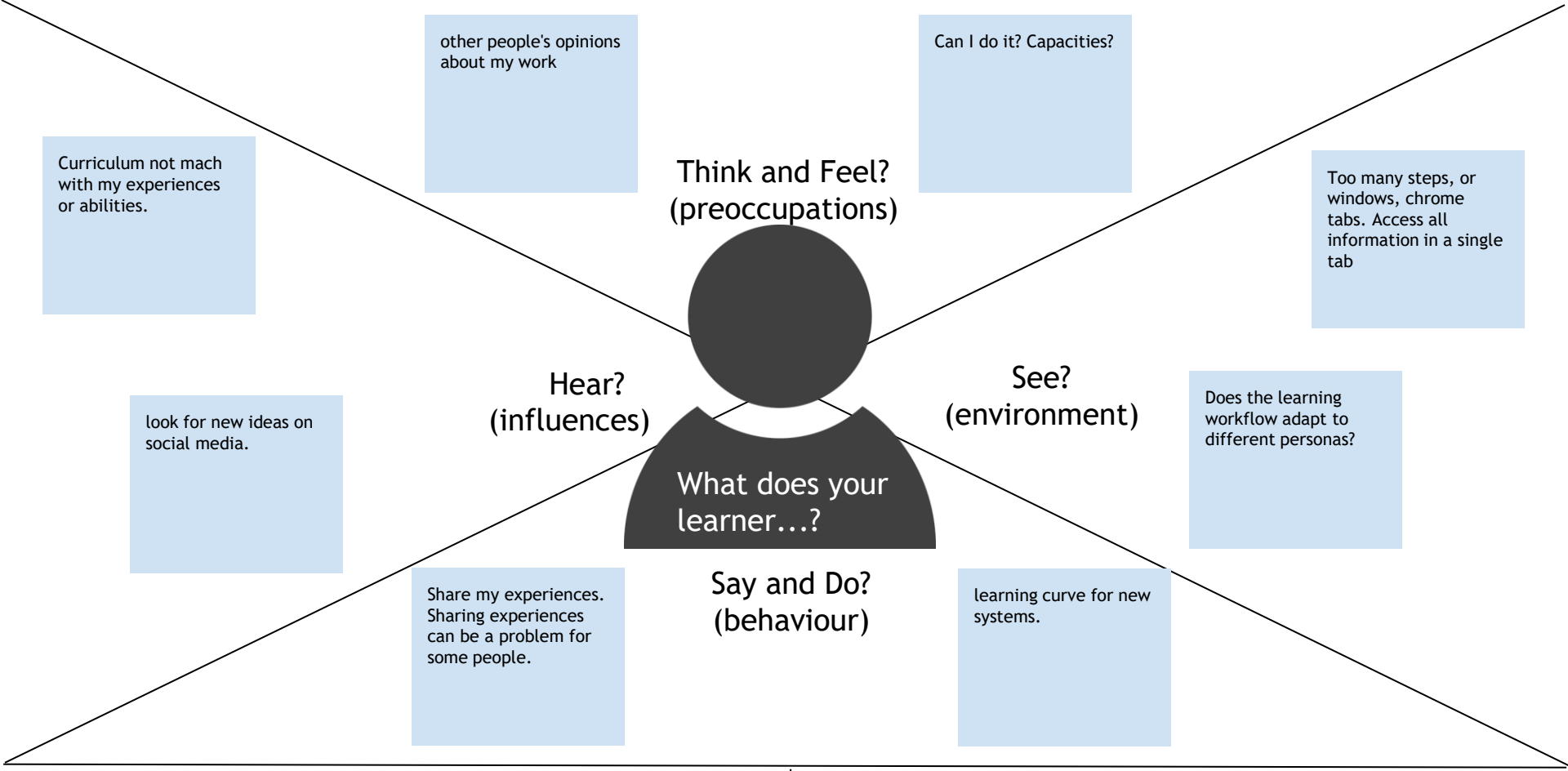

Pain Points?

Lack/difficulties with technical knowledge

Time Management and expectation

Gain Points?

Collaboration Blachboard from cloud apps.

Exchange experiences and knowledge.