



Think and Feel?

Hear?

See?

What does your learner...?

Say and Do?

Lack of confidence in mathematical ability. Many believe that they simply cannot "do math."

Frustration over lack of understanding and inability to solve problems.

Peers complaining about not understanding material but do not ask for help.

Regular, virtual office hours for online classes to assist students with understanding and assessments.

Respectful communication from both students and instructor.

Well-organized and planned course sites that make it easy to keep up with the schedule.

Lack of engagement. In online classes, most students skip the content modules posted on LMS and go right to the weekly assignments.

In face-to-face classes, most students are attending regularly and completing in-class assessments.

Lack of motivation to complete any work that is not for marks.

Pain Points?

Procrastination. Many students wait until the last minute to complete assignments.

Asynchronous, online classes allow students to learn according to their schedule.

Gain Points?

Flipped class that allow students to get immediate assistance on topics they do not understand.